

Professional App Help

1. **If you are facing issue during OTP verify “Something went wrong!”. Follow below steps.**

Steps:

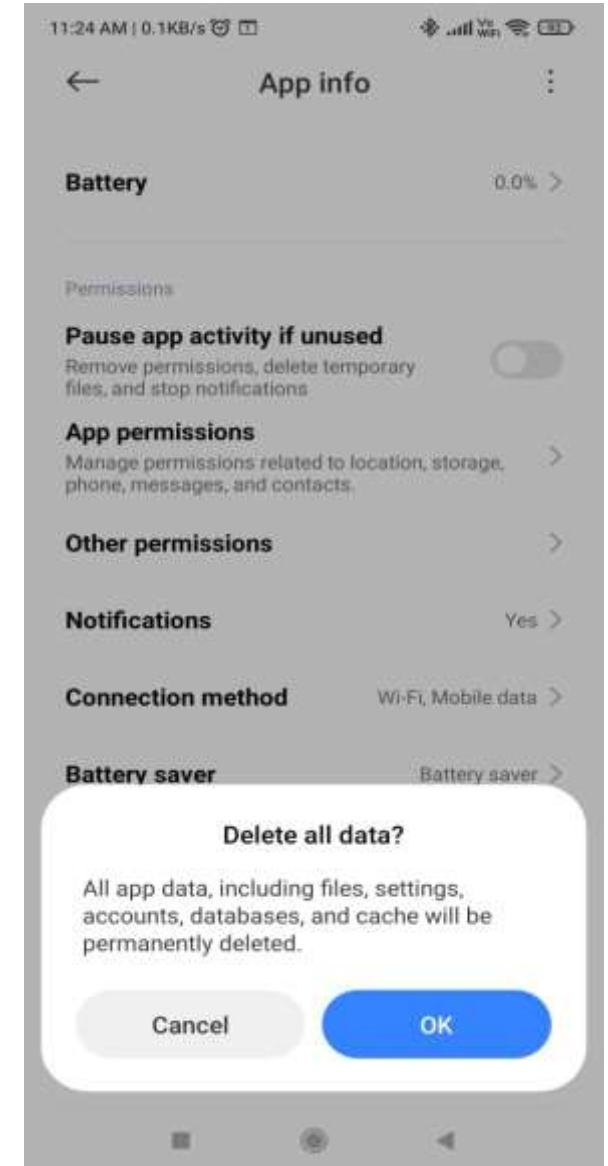
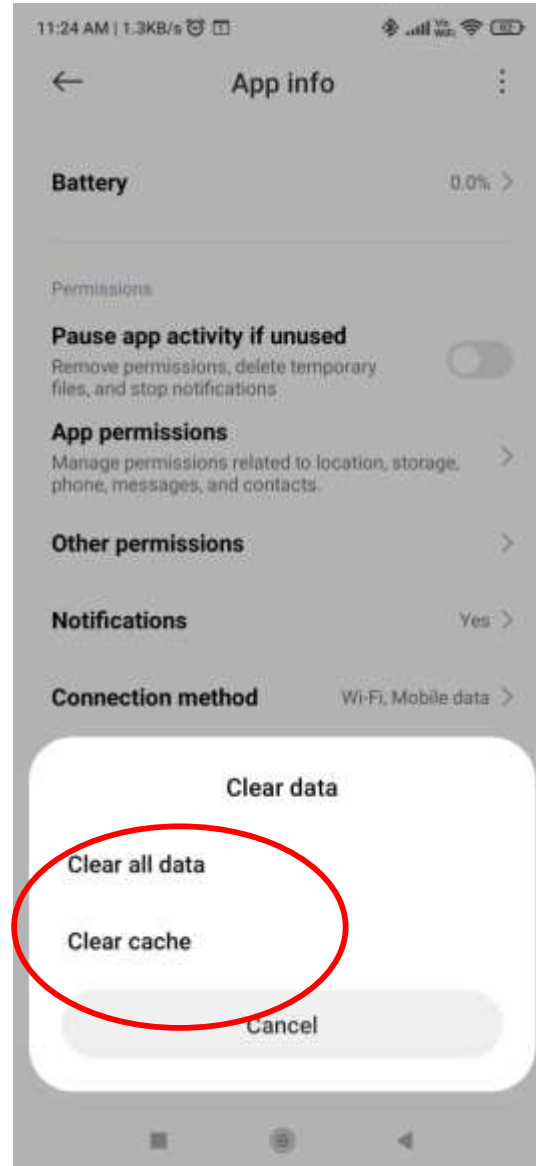
- ☐ Refresh page again or Wait for some time.

2. If you are facing “Request error”. Follow below steps.

Steps:

- ☐ First Check your internet connection.
- ☐ Logout app & login again.
- ☐ If you are unable to logout or login then **Clear Data & Clear Cache.**
- ☐ Step to clear Data & Cache

❑ Step to clear Data & Cache



- ❑ After Clear data open app & login with valid credentials. Then you can see your Sessions & Services.

3 .If you are facing issue during OTP verify like “Please Contact to Spero”or Any other issue which is not available In pdf .

Follow below steps.

Steps:

- ❑ Contact with Spero HD or Spero Desk.