Professional App Help

1. If you are facing issue during OTP verify "Something went wrong!". Follow below steps.

Steps:

□ Refresh page again or Wait for some time.

2. If you are facing "Request error". Follow below steps.

Steps:

- □ First Check your internet connection.
- Logout app & login again.
- □ If you are unable to logout or login then Clear Data & Clear Cache.
- □ Step to clear Data & Cache

□ Step to clear Data & Cache



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files, and stop notifications		Clea	r data	Battery saver	Battery saver
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Other permissions Clear cache			All app data, including files, settings, accounts, databases, and cache will be permanently deleted.		
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After Clear data open app & login with valid credentials. Then you can see your Sessions & Services.

3 .If you are facing issue during OTP verify like "Please Contact to Spero" or Any other issue which is not available In pdf .

Follow below steps.

Steps:

Contact with Spero HD or Spero Desk.