

Professional App Help

1.If you are facing issue during OTP verify “Something went wrong!”. Follow below steps.

Steps:

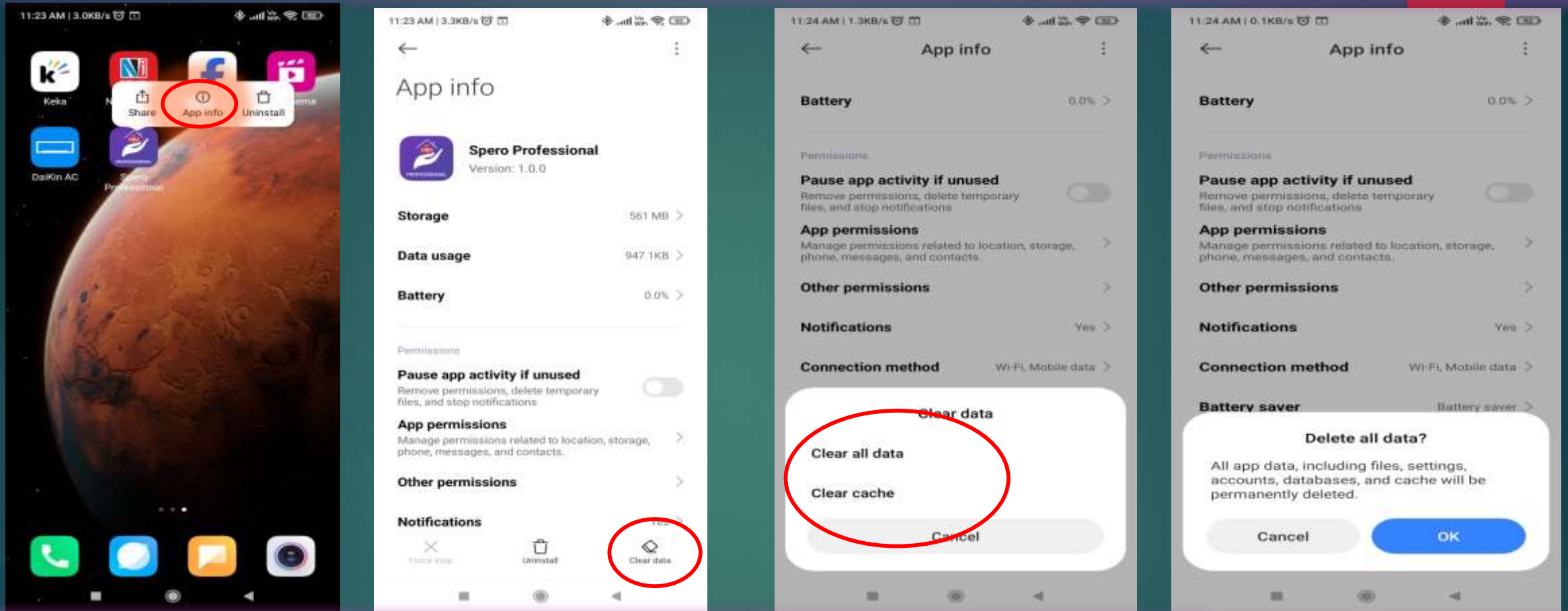
- ☐ Refresh page again or Wait for some time.

2.If you are facing “Request error”. Follow below steps.


Steps:

- ☐ First Check your internet connection.
- ☐ Logout app & login again.
- ☐ If you are unable to logout or login then **Clear Data & Clear Cache.**
- ☐ Step to clear Data & Cache

❑ Step to clear Data & Cache



❑ After Clear data open app & login with valid credentials. Then you can see your Sessions & Services.



3. If you are facing issue during OTP verify like “Please Contact to Spero” or Any other issue which is not available In pdf . Follow below.

Steps:

- ☐ Contact with Spero HD or Spero Desk.